

Argyll and Bute Council
Comhairle Earra Ghaidheal agus Bhoid

Customer Services
Executive Director: Douglas Hendry



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26 February 2013

**MEETING OF HELENSBURGH AND LOMOND COMMUNITY PLANNING GROUP
TUESDAY, 12 MARCH 2013 at 1:30 PM**

I refer to the above meeting and enclose herewith report relating to Agenda Item 9 (**Community Safety Partnership Exception Reporting To Community Planning Group**) which was marked 'To Follow'

Douglas Hendry
Executive Director - Customer Services

To Follow

**9. COMMUNITY SAFETY PARTNERSHIP EXCEPTION REPORTING TO
COMMUNITY PLANNING GROUP - TO FOLLOW**

Report by Area Governance Officer (Pages 1 - 4)

HELENSBURGH AND LOMOND COMMUNITY PLANNING GROUP

Contact: Belinda Ruthven - Area Governance Assistant Tel: 01436 658825

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ARGYLL & BUTE COUNCIL**Helensburgh and Lomond ACPG****CUSTOMER SERVICES****March 2013**

Community Safety Partnership Exception reporting to Area Community Planning group

1. SUMMARY

- 1.1 The purpose of this paper is to update to the Area Community Planning group on some of the activities which the Helensburgh and Lomond Community Safety Partnership either have, or will be undertaking in the near future.

2. RECOMMENDATIONS

It is recommended that the Area Community Planning Group Members:

- 2.1 Note the highlight/exception report from the Partnership
- 2.2 Consider whether there are any specific areas of work which the ACPG wishes the Area Community Safety Partnership to consider developing further
- 2.3 Note that the Police and Fire services will each shortly be moving to a single national service and that the non emergency 101 number is now active

3. DETAIL

- 3.1 The reconstituted partnership had its first meeting on 26th October 2012 and the Minutes of the quarterly meetings are now published as a matter of course via the Council website. The Partnership continues to work on delivering the goals of the Argyll and Bute Community Safety Partnership, which itself reflects the aims of the Single Outcome Agreement. While a substantial proportion of work undertaken in the Community Safety Arena is similar in each of the four administrative areas, there are also noticeable variations in the work streams, recognising the priorities and circumstances of the local areas.

The partnership was advised that both police and SFR will be moving to a single national service in April, but that this change would not affect either service at a local level.

The table below at appendix 1 is the highlight/exception report from this group and reflects some of the work undertaken by Partners and as part of this group. These reports are not however an exhaustive listing of the community

safety works being undertaken by each group or partner and further detail re most topics can be made be available if requested

4. IMPLICATIONS

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|-----|-------------------------------------|---|
| 4.1 | Policy | Adoption of the proposal will assist in delivery and reporting of aspects of the SOA and the Community Plan |
| 4.2 | Financial | None, |
| 4.3 | Personnel | None |
| 4.4 | Equalities Impact Assessment | None. |
| 4.5 | Legal | None |

For further information, please contact Stephen Doogan Area Governance Officer tel 01546 604342

Helensburgh and Lomond Community Safety Forum Exception Report

Theme	Community Safety Outcome'	Issue and Actions	Comment	Outcomes/ Indicators
<p>Personal and Home Safety</p> <p><i>Considers the safety of the individual in areas such as accident prevention, online safety, fire safety, home security, bogus and scam callers</i></p>	<p>New 101 Number</p> <p>The Bonfire and Christmas and campaigns</p> <p>Information sharing</p> <p>Gas safe</p> <p>Post domestic incidents</p>	<p>The number 101 was launched recently for non urgent calls to the police</p> <p>These campaigns were very successful and there were NO casualties</p> <p>SFR remain keen to promote their Free home safety visits to people who are particularly vulnerable, and are promoting a “first through the door “ approach where agencies will ask for consent to pass on contact details to SFR as required in order to allow people a to take advantage of the visits</p> <p>Private landlords are required to have a registration certificate as part of their landlord registration</p> <p>Following on from incidents involving the call out of an appliance SFR are visiting neighbouring properties to reassure residents (also offer Home Safety Visits)</p>	<p>This number should be used here an immediate “blue light” emergency response is not needed, e.g. reporting a crime which is no longer in progress (e.g. ASB) or where there is no immediate public safety risk</p> <p>Considerable work has been done liaising with AVA and the “grey matters” group to recruit a flow of volunteers</p> <p>Tenants are entitled to see this</p>	<p>Number of accidents at events</p> <p>Number of referrals via each avenue</p>
<p>Travel Safety</p> <p><i>Includes issues that and individuals may encounter such as pedestrian safety, road traffic accidents, water safety, public transport safety</i></p>	<p>Water Safety</p> <p>Roads</p>	<p>Katie Burke is invited to next meeting to update on her previous, water safety presentation</p> <p>Anecdotally there is less “racing” around Maitland court</p>	<p>Will continue to be monitored</p>	
<p>Safety of Vulnerable Groups</p> <p><i>Deals with issues in relation to individuals or groups who may be vulnerable including elderly people, young</i></p>	<p>Unnecessary Call outs</p> <p>Fire safety Visits</p>	<p>SFR presented data showing cost impact</p> <p>Safety visits require the individual’s consent for access to Premises and there were 345 visits in 2012 with an additional 135 cancelled</p>	<p>Ongoing issue with callouts to certain premises still a particular issue, but hoped that this would improve for next meeting</p> <p>The Process for obtaining one of these visits in now clear and is being promoted, There may be an issue in that those most in need of a visit, due to high risk behaviours such as excessive alcohol or drug usage</p>	<p>SFR Stats</p>

<p><i>children, victims of hate crime and sexual violence</i></p>	<p>TESSA</p>	<p>Katie Dobson Support and Development worker Argyll and Bute Rape Crisis gave a presentation updating the forum members about the TESSA project and the broader work of her organisation. TESSA is proving very popular with its target group and is raising pupils awareness of the dangers of internet grooming, and all the other consequent possibilities in a controlled and safe manner.</p>	<p>may be resistant to a visit. SFR to Liaise with Social work and other agencies re this issue</p> <p>There were a number of suggestions for the service to be extended in an age/capacity appropriate manner to two specific groups: the first being Primaries 6 and 7 and the second being adults with special needs who can often be equally vulnerable.</p> <p>Katie to investigate this possibility and see if there are existing resources which could be used to achieve this outcome</p>	
<p>Environment Safety</p> <p><i>Environment safety concerns the aesthetics of communities and neighbourhoods and includes vandalism and criminal damage, graffiti, fly tipping, littering, dog fouling and secondary fires</i></p>	<p>Public Urination</p> <p>Dog Fouling</p> <p>Noise</p>	<p>There is an ongoing issue re members of the public being "caught short", around Maitland court which is a problem for the residents,,</p> <p>Streetscene officer liaising with Police This is a £40 fixed penalty</p> <p>H&L is very low in terms of noise complaints</p>	<p>Police and ACHA have been monitoring and this does seem to have reduced</p> <p>.Continues to be labour intensive, but there does appear to be improvement in major streets - will continue to be addressed and monitored</p>	
<p>Public Space Safety</p> <p><i>This deals with people's safety in their communities and public perception of safety including anti social behaviour, public disorder and violence.</i></p>	<p>ASB</p> <p>Gas Safe</p> <p>Organisational changes</p>	<p>Group continues to Meet and continues achieve its objectives of tackling ASB.</p> <p>The Councils Regulatory services are undertaking an initiative re the safety of commercial gas installations, and are providing advice- and where necessary enforcement. Care homes fall within this initiative and so are benefitting from the checks</p> <p>Police and SFR are both to become single national services in the next quarter The current "L" division boundary is to remain unchanged under the new structure although it will be renamed</p>	<p>Major issue here is regarding the requirement for a suitably qualified engineer to do the annual check- there are very few qualified- regulatory services are seeking funding to assist in providing the necessary training to engineers (10 out of 33 have responded positively so far) This is more of an issue outside Helensburgh due to geography</p> <p>Both Police and Fire Service advise there there will be no change to their day to day operations from the perspective of the Public</p>	<p>Police stats</p> <p>Number of visits Number of approved installations</p>